

Daimler Sustainability Newsletter

Daimler's 2011 Sustainability Report

Daimler presents its Sustainability Program 2010–2020

Daimler launched its 2011 Sustainability Report on the occasion of the Annual General Meeting in Berlin. A key aspect is the "Sustainability Program 2010–2020," which was presented for the first time in the Report.



STUTTGART/BERLIN – The Sustainability Program 2010–2020 is broken down into five main areas of action: sustainability management, product responsibility, industrial environmental protection, employees, and the social environment. Concrete, measurable targets for the coming years have been established on the basis of a dialogue with all relevant stakeholders, while corresponding packages of measures have been defined for each of the targets.

"Our new program underlines the importance of sustainability for our company. We are adopting concrete targets and identifying the key target horizons. How-

ever, we do not see our Sustainability Program as a static target system – we are flexible enough to respond to new challenges too," commented Dr. Thomas Weber, member of the Board of Management of Daimler AG with responsibility for Group Research & Mercedes-Benz Cars Development and Chairman of the Daimler Sustainability Board.

In the area of **sustainability management**, the company has set itself targets for integrity and compliance, data protection, the management of supplier relationships, and stakeholder dialogue. For exam-

Contents in brief

Sustainability objectives: Interview with Thomas Weber on ambitious targets in the field of sustainability.	» 2
car2go meets with success: This mobility concept will soon be offered in three major cities on two continents.	» 3
Fuel cell production: Series production of fuel cell stacks is to commence in Vancouver (Canada) in 2013.	» 3
Roundtable discussion: Industry and politics discuss "competitive advantage through sustainability."	» 4
Awards: The "Daimler Supplier Award 2010" is bestowed on the best partner companies.	» 4
New appointments: Daimler is planning over 10,000 new positions worldwide, including 4,000 in Germany.	» 5
Diversity management: Company representatives get together for the first Global Diversity Management Meeting.	» 5
Donations: Daimler AG and its employees contribute to earthquake relief for Japan.	» 6

ple, compliance training for employees will continue on a Group-wide basis until the end of this year and will be extended to include business partners, while the dialogue with stakeholders will have an increasingly international focus.

► [Continued on page 2](#)

Editorial



Dear reader,

No other automaker can look back on a longer tradition than Daimler. Our success is due in large part to the fact that we have never focused on the short term. Instead, we've always set our sights on the big picture. Daimler has always been a company oriented toward the long term – and we intend to stay that way.

In 2010 we thus "officially" incorporated the concept of sustainability into our system of strategic targets. In this way we are again clearly emphasizing the fact that economic, environmental, and social responsibility go hand in hand. Sustainability is the basic principle that governs our business operations. We are therefore systematically tackling a host of issues from this perspective.

Our "Sustainability Program 2010–2020" is an important step toward our goal. In this program we have defined key areas of action for the coming years on the basis of our dialogue with our stakeholders. We aim to steadily continue reducing pollutants and emissions, further enhance the

safety of our vehicles, extend our dialogue with our suppliers and dealers, and further strengthen our social involvement. We have set concrete targets and defined specific measures related to all of these goals and many others. Use them to evaluate our performance in the years ahead.

In this issue of our Sustainability Newsletter, we are providing you with information on our Sustainability Program 2010–2020, along with reports on further current topics centered on our commitment to sustainability.

Dieter Zetsche

Chairman of the Board of Management of Daimler AG,
Head of Mercedes-Benz Cars

The **product responsibility** targets primarily relate to emissions, safety, customer satisfaction, and the conservation of resources, with a particular focus on cutting fuel consumption and CO₂ emissions. Daimler already intends to reduce the CO₂ emissions of its new passenger car fleet in Europe to less than 140 g/km by 2012. Now, the company is going one step further by setting itself a target of cutting emissions to 125 g/km by 2016 – a reduction of 30 percent compared with 2007.

Industrial environmental protection relates to energy efficiency in production, biodiversity, air pollution control and the conservation of resources. One aim is to reduce specific CO₂ emissions in production by 20 percent between 2007 and 2015, for example.

With regard to **employees**, the areas in focus are diversity and equal opportunities, employee development, industrial health and safety, and competitive labor costs.

Among other things, the company has set itself the target of increasing the proportion of women in leading management positions worldwide to 20 percent by 2020. Securing young talent is also a high priority. A wide range of activities – such as the Daimler Student Partnership programs, the CAREer trainee program and addressing top talents on a target group-specific basis, particularly in the areas of engineering and IT – are intended to ensure that the required talents are secured and fostered within the Group.

The sustainability program also covers **social commitment** and human rights. Daimler intends to systematically reinforce both of these areas. For example, risk management will be expanded at Daimler's 18 production locations in accordance with the requirements of the United Nations Global Compact in order to ensure that potential human rights risks are identified at an early stage. ■

Interactive Sustainability Report



Along with the content of the printed report, the online Sustainability Report provides numerous supplements such as a compendium of key figures and vehicle-specific data, as well as the GRI Index and further information in the form of charts, timelines, and tables. Exclusive content is also provided, such as extensive interviews, photo galleries, in-depth background reports, video podcasts, animations, features, and external links.

► <http://sustainability.daimler.com>

Sustainability Program 2010–2020

Sustainability as a part of Daimler's target system

Thomas Weber, member of the Board of Management with responsibility for Group Research & Mercedes-Benz Cars Development, and Chairman of the Daimler Sustainability Board, on the Group's ambitious sustainability targets.

STUTTGART – Dr. Weber, what motivated you to install sustainability as an integral component of Daimler's target system?



Thomas Weber, Member of the Board of Management of Daimler AG with responsibility for Group Research & Mercedes-Benz Cars Development.

Our company's top priority is to achieve profitable growth and thereby further increase its value. We want to become the world's leading automaker and launch groundbreaking innovations that will make us the pioneer for environmentally compatible technologies and safety systems. That's why we have to align our long-term business operations with the principle of sustainability, no matter what kind of legislative requirements we face worldwide. That was also the reason why the Board of Management decided last year to incorporate sustainability into the Daimler target system. Obviously, this also has to have consequences for our company's operations.

What will these consequences be?

For us, economic, ecological, and social responsibility are inseparable – and for this reason, it is our aspiration to maintain an overall view of all relevant areas of sustainable development, in order to pursue a holistic approach.

How do you intend to achieve this?

Our Sustainability Program 2010–2020 encompasses five fields of action: sustainability management, product responsibility, industrial environmental protection, employees, and the social environment. In this endeavor, we have defined target horizons and clearly delineated sets of measures, which are quantifiable. Employees and customers were involved in this process, together with representatives of governments and of environmental and human rights organizations. This is what we mean by a "holistic" approach.

The CO₂ emissions of the passenger car fleet are to be reduced to 125 g CO₂/km by 2016. What does this mean in specific terms?

We aim to achieve a CO₂ target of less than 140 grams per kilometer for the fleet of new Mercedes-Benz vehicles by 2012 – but that's not all. We're also going a step further and committing ourselves to reduce the average CO₂ emissions of our fleet to 125 grams per kilometer by 2016. That trans-

lates into fuel consumption of only five liters per 100 km for the entire MBC fleet – from the smart and the SUVs all the way to the S-Class. We will therefore cut CO₂ emissions by around 30 percent between 2007 and 2016. At the same time, we have also set a tougher target for pollutant emissions: early compliance with the Euro 6 standard by 50 percent of all new Mercedes-Benz and smart vehicles in Europe by the end of 2014. This clearly shows that we take sustainability very seriously.

Are these objectives technologically feasible, and what level of costs will they entail?

I have no doubt that we will achieve these targets from a technological standpoint. That's because we are consistently pursuing our "Road to Emission-free Mobility" strategy, which has three main pillars: optimized combustion engines, hybrid systems, and battery- or fuel cell-powered electric vehicles with zero local emissions.

With regard to costs, we have substantially improved our efficiency in development and production, and consistently rolled out our module strategy so that it no longer applies only to our passenger vehicles. And what's more, our partnerships have now laid the groundwork for generating additional economies of scale that will help reduce not only development costs but also costs in production. ■

Innovation

car2go off to a successful start

With the forthcoming launch in Vancouver (Canada) and the envisaged start in Amsterdam, car2go will be offered in three major cities on two continents. The car2gether pilot project, meanwhile, has also met with early success.

VANCOUVER – With 225 “car2go edition” smart fortwo cars, Daimler’s car2go mobility program will come into operation in Van-



car2go in Vancouver (Canada).

cover (Canada) in June 2011. First launched in Ulm three years ago, car2go was successfully rolled out a year later in North America in Austin, the capital city of Texas. The successful pilot phase already made way for the market launch in 2010, and the car2go program is now being rapidly extended. To date, a total of more than 35,000 customers have joined the car2go program in Ulm and Austin alone. There have been more than 600,000 fully automated rental transactions, averaging between 10 and 60 minutes. Hamburg recently became the third city to introduce car2go. Shortly afterward, it was announced that Amsterdam will also introduce a purely electrically operated fleet of car2go vehicles toward the end of this year. Independence from rental stations, simple

Innovation

Production of fuel cell stacks in Canada

The new production location in Vancouver is preparing for next-generation fuel cell drive technology. Series manufacture is to commence in 2013.

VANCOUVER – Daimler will set up its own facilities for fuel cell stack manufacture in Canada. By doing so, the company is grouping together the development and production for one of the key components of fuel cell-powered electric vehicles in Vancouver (British Columbia). This is where the fuel cell stack, now used in the current Mercedes-Benz B-Class F-CELL and the Citaro Fuel-Cell Hybrid city bus, was developed.

The aim of this new operation is to cover the entire value chain, from materials research and development up to production technology for large-scale manufacture. Production of stacks for fuel cell vehicles is being prepared at the new location, on an area of 2,000 square meters (over 20,000 square feet). Completion of the production facilities is scheduled for early 2012. Following a graduated test and com-

missioning phase, series production of next-generation fuel cell stacks will commence as of 2013. Apart from delivering a higher output and efficiency, these fuel cell stacks excel with their compact construction. This next-generation fuel cell stack will also be suitable for use in sedans such as the Mercedes-Benz C-Class and E-Class. Mercedes-Benz has been manufacturing the B-Class F-CELL – the brand’s first fuel cell-powered vehicle to be made under conditions of large-scale production – since late 2009. This automobile is currently being driven on a day-to-day basis by customers in Europe and the United States. In addition, three B-Class F-CELL models are traveling 30,000 kilometers (20,000 miles) around the globe in the “Mercedes-Benz F-CELL World Drive” to demonstrate the high technical maturity of fuel cell technology. ■

The car2gether pilot project

The carsharing community car2gether is an additional solution that meets the constantly changing demands of individual mobility. car2gether can process and communicate offers from drivers and requests from prospective passengers – even while on the move, thanks to smartphone apps and mobile websites. car2gether has been undergoing trial operation under everyday conditions since September 18, 2010 in the greater Ulm area and since October 7, 2010 in the urban region of Aachen. Half a year after the launch in these two German pilot cities, Daimler can announce a pleasing interim result for car2gether: This service has now been used by a total of almost 2,000 registered subscribers. ■

Economy

Daimler and Bosch to produce electric motors

STUTT GART – Daimler AG and Robert Bosch GmbH are planning to extend their long-standing partnership and to cooperate in the development and production of motors for electrically powered vehicles in Europe. The two companies have signed a letter of intent and begun negotiations to establish a 50:50 joint venture that is to be realized in the first half of this year. By pooling their competencies, the two enterprises aim to expedite advances in the development of electric motors for automotive application and to make the necessary synergies accessible.

Bosch is a leading supplier of technology and services to the automotive sector. This enterprise has a high level of competence in developing and producing electric motors. Daimler can look back on twenty years of experience in the field of electric vehicles and therefore has comprehensive expertise in the electrification of road vehicles. Joint production is expected to start in 2012, and installation in electric vehicles from Mercedes-Benz and smart is also scheduled for 2012.

Economy

World’s largest Vito E-CELL fleet

STUTT GART – The German Post Office (Deutsche Post) owns a fleet of 15 environment-friendly Mercedes-Benz Vito E-CELL vans. This is the largest number of purely electrically powered Vito vehicles to have been taken into permanent service by a customer. Along with low noise levels, the Mercedes-Benz Vito E-CELL is characterized above all by locally emission-free operation.

The Vito E-CELL van is entirely suitable for everyday use. This is the world’s first electrically powered van to be integrated into regular manufacture on the production line, alongside the standard Vito models. In close cooperation with its customers, Mercedes-Benz has fulfilled the requirements for an electrically powered van: With a payload of around 900 kilograms and a fully utilizable load space, the Mercedes-Benz Vito E-CELL assumes all the standard transport operations of a vehicle in its category.

Roundtable discussion with Daimler and the Global Compact

“Competitive advantage through sustainability”

Some 50 representatives from industry and politics took up Daimler’s invitation to engage in dialogue on “competitive advantage through sustainability” in Berlin. The keynote speakers were Georg Kell, Executive Director of the Global Compact from New York, and Christine Hohmann-Dennhardt, Daimler Board member with responsibility for “Integrity & Legal.”



BERLIN – With this event, Daimler lent emphasis to its commitment in the recently established Global Compact LEAD group, which intends to play a prominent role in matters of sustainability and business ethics by implementing the ten principles relating to human and labor rights, environmental protection, and the fight against corruption. “For Daimler, the Global Compact has been the central platform for industrial dialogue since its inception in 2000,” said Martin Jäger, Head of Global External Affairs and Public Policy at Daimler. Georg Kell made it

clear that much is expected of the LEAD Group, in particular, in achieving the objectives of the Global Compact. “It is only on the basis of worldwide implementation of the Global Compact, with a large number of subscribing companies, that globalization can be responsibly effected on a genuinely global scale,” Kell said. “In particular, the increased involvement of companies from emerging countries is essential to achieving this goal.”

Christine Hohmann-Dennhardt stressed the importance and necessity of exemplary, consistent action on the part of management in order to build confidence. “The ‘how’ of business and entrepreneurial activity is at the focus of our attention here and is crucial to responsible, sustainable management.” All participants in the discussion were in agreement that sustain-

able companies are competitive and that sustainability is of vital importance to entrepreneurial success. This is borne out by figures, according to Engshuber Wolfgang, Chairman of the UN investors’ initiative PRI: “The significance of ESG criteria in company assessment and in investment decisions is increasing today and will continue to rise.”

Topics of hot debate were the necessary level of national and international reporting requirements, and the question of how the Global Compact standards can be integrated. Participants and experts – such as Rolf Bösinger from the Federal Ministry of Labour and Social Affairs – were united in their motivation to expedite sustainability. They agreed that motivation from within companies – derived from the understanding of sustainability as a prerequisite for measurable entrepreneurial success – is more decisive and effective than legislation imposed by political bodies. For this reason, the federal government was still in favor of voluntary sustainability management within companies, especially at European level, Bösinger said. ■

Economy

Daimler Buses supports development of sustainable mobility

Daimler Buses signs UITP Charter on Sustainable Development as a full member.

DUBAI – Daimler Buses has announced to the International Association of Public Transport (UITP) its commitment toward incorporating the principles of sustainable development as a strategic objective in its business plans and taking on a leading role in the implementation of, and compliance with, these principles.

Hartmut Schick, Head of Daimler Buses, intends to put his commitment to effect in supporting the positive development of local public transportation and to set new standards for environmental, economic, and social sustainability. Schick, who has

been confirmed for another two years as a member of the Executive Board of UITP, said: “It is the declared goal of Daimler Buses to also be a top-performing bus company in the area of social sustainability.” The UITP represents the interests of more than 380 industrial manufacturers and suppliers from 40 countries. It also serves public transport authorities and operators, public agencies, scientific institutes, service providers, and industrial companies in an international cooperation network. UITP has more than 3,100 members in 90 countries. ■

Economy

Daimler acknowledges its best suppliers

Partners from the industry receive the “Daimler Supplier Award 2010.”

STUTTGART – On the occasion of its annual supplier conference in Stuttgart, the “Daimler Key Supplier Meeting,” the Group acknowledged the commitment of its best suppliers with the “Daimler Supplier Award 2010.” Daimler bestows this award on its partners for outstanding performance, which is determined on the basis of a globally effective rating system. The principles

of this system, which are defined in the supplier cooperation model “Daimler Supplier Network,” comprise quality, cost efficiency and loyalty as well as technology and innovation. Additionally, in cooperation with suppliers special emphasis is given to fairness, reliability, and trust. Fourteen supplier companies received awards in a wide variety of categories. ■

+++ News +++ News +++ News +++

+++ New production plant in Russia.

Mercedes-Benz Trucks Vostok (MBTV), a joint venture between Daimler AG and the Russian truck manufacturer Kamaz, has officially opened its new production plant in Naberezhnye Chelny. The new plant is now undertaking series production of Mercedes-Benz Actros, Axor, and Atego vehicles as completely knocked down (CKD) kits. ■

+++ First place on the “2010 Schwacke Car Index.”

Mercedes-Benz Bank has earned top position in the “2010 Schwacke Car Index” dealer satisfaction rankings. In a special category of this study, in which the German automobile dealers were asked to assess cooperation with the manufacturers’ banks, Mercedes-Benz Bank attained a satisfaction value of 1.65 on a scale from 1 (very good) to 6. ■

+++ Major order from Singapore.

Daimler Buses is delivering 300 Mercedes-Benz Citaro city buses to Southeast Asia. The vehicles were ordered by Singapore’s transport operator SBS Transit, which is responsible for a major part of local public transportation in this city of five million.

125 years of the automobile

More than 1,000 project suggestions



STUTTGART – A total of 1,062 project proposals have been received to date for the “We move it! – 125 employee projects for sustainability” project, one of the activities launched to celebrate 125 years of the automobile. These ideas and suggestions are submitted by employees from all over Germany. The projects relate to all aspects of social and environmental commitment: from child and youth care initiatives, through campaigns for the protection of animals and the natural environment, up to building projects and beautification measures. In the next step, a panel of eight experts will scrutinize the submissions and make selections. With its “We move it!” initiative, Daimler is supporting voluntary commitment among its employees and is promoting 125 projects with individual subsidies of up to €5,000. The initiative gives employees the opportunity to become active in a project for the benefit of society or the environment.

Employees

Daimler opens post-graduate college

KARLSRUHE – The Karlsruhe Institute of Technology (KIT) and Daimler AG are establishing a joint postgraduate college that is centered on research into electromobility. For an initial period of four years, ten graduate students from various disciplines of engineering will investigate important aspects of electromobility, for example in the fields of power electronics and electrification of the powertrain.

To intensify this transfer of knowledge, the postgraduate college offers career-oriented qualification seminars and curricula at Daimler’s Technical Academy. Conversely, Daimler employees receive training at the KIT. The postgraduate college stands out from existing institutions by reason of this close mutual integration. For the college, Daimler is making a sum of €1.75 million available over a period of four years for the promotion of nine doctoral candidates.

Employees

Daimler plans more than 10,000 new jobs worldwide

The Group is planning the direct recruitment of 6,700 skilled workers and 700 graduates. 4,000 new jobs will be created in Germany alone.

STUTTGART – Daimler is strategically investing in talent for the future: 600 trainees and more than 200 students from the cooperative state universities are to receive placements within the Group, and 1,900 apprentices will be taken into permanent employment.

Personnel structure of the plants

The direct new recruitment of the 6,700 skilled workers will take place worldwide, partially for the new or expanded plants in Hungary, India, and Mexico. In North America, 1,300 new employees will be recruited for the plants of Daimler Trucks North America. In Germany, Daimler plans to take over approximately 1,900 apprentices once they pass their final examinations.

700 engineers and IT experts

In addition, approximately 700 engineers and informatics experts are being taken on in 2011 – for example in the Group’s departments for alternative drive systems, lightweight construction, driver assistance systems, and worldwide IT management. More than half of this recruitment will be in Germany. Daimler is mainly seeking me-

chanical, electrical and informatics engineers for these positions.

The CAREer trainee program

Approximately 600 young people will be taken into the Group-wide trainee program, CAREer, including 500 in Germany. Over 65 percent of the recruitment for CAREer is in technical areas.

Against the backdrop of ongoing technological changes in the automotive industry, recruitment for the engineering courses at the cooperative state universities has increased continuously over recent years. In 2011, probably more than 200 of these students will start work at Daimler.

Slight rise expected in worldwide employment

As of December 31, 2010, the Daimler Group employed 260,100 people throughout the world, including 164,000 in Germany. This was 3,700 more worldwide and 1,500 more in Germany than a year before. With regard to the overall workforce development in the year 2011, Daimler assumes that the number of employees worldwide will increase. ■

Employees

Diversity management as a success factor

STUTTGART – German and international companies met up for the first time at the Global Diversity Management Meeting (GDMM) to discuss the activities at the various locations. The differing points of emphasis in diversity management in the individual regions are oriented toward their own specific characteristics and circumstances. Questions such as the following were asked: How can successful local management be assured in Asian and Latin American markets? What must be specifically taken into account for young societies such as Turkey? How can integration be enhanced in South Africa?

On the other hand, matters such as recruiting top talent or securing promising young employees, along with leadership skills and aspects of corporate culture, are of crucial significance at all locations. The participants jointly devised a framework

recommendation for ongoing diversity management at Daimler. One of the goals that the Group has set itself is to increase the proportion of women in senior management positions worldwide to 20 percent by 2020. ■

Web-based training on corruption prevention

STUTTGART – Well over 40,000 employees from Daimler’s foreign subsidiaries with sales activities concluded the web-based training course on corruption prevention by the end of April 2011. This course, which is available in 19 languages, is part of the Group’s systematic corruption prevention program that sensitizes employees’ awareness of critical situations with relevance to corruption and supports them in their adherence both to legal requirements and to internal regulations.

Society

Donations for earthquake and tsunami victims in Japan

In addition to supplying €2 million in emergency aid, Daimler AG has handed over 50 vehicles to a Japanese relief organization. A total of around €600,000 has also been donated by more than 12,000 Daimler employees.

STUTTGART/TOKYO – Within the space of only a few weeks, more than 12,000 employees from all member companies of the Daimler Group in Germany donated approximately €600,000 in relief aid following the earthquake in Japan. The campaign was jointly initiated by Group management and employee representatives. The donations are conveyed by the German Red Cross to Japanese partner organizations for the immediate relief of the affected local population.

Over €2 million in emergency aid

Shortly after the earthquake and the tsunami hit Japan, Daimler quickly provided emergency assistance in the form of a €2 million cash donation. In addition, Daimler sent several trucks and off-road vehicles worth about €4 million to Nippon Foundation, a Japanese aid organization with headquarters in Tokyo, to support the rebuilding process. The vehicles of the fund-raising campaign are being used primarily to support assistance and clean-up operations in

the northeastern part of the country that was devastated by the tsunami. The vehi-



The vehicles donated by Daimler included eight Mercedes-Benz Zetros trucks.

cles include eight Mercedes-Benz Zetros trucks, four Mercedes-Benz Unimogs, and eight Mercedes-Benz G-Class off-road vehicles. Thirty Fuso Canter trucks from Japan are also included. The vehicles are serviced in Japan by the Mercedes-Benz and Fuso service workshops. The Mercedes-Benz vehicles were flown from Stuttgart Airport in two Antonov 124 aircraft – the world's largest cargo airplane – to Japan, where they will be put to work together with the Japanese Fuso trucks. ■

Society

MobileKids traffic school and Genius knowledge pavilions opened

At the “Ravensburger Spieleland” leisure park, Daimler has opened a new MobileKids traffic school and Genius knowledge pavilions for children.

STUTTGART – At the MobileKids traffic school, drivers of the future are taught basic rules of traffic such as “give way to the right” and the meaning of the stop sign, initially on a theoretical basis.



In 25 original Mercedes-Benz vehicle replicas, the youngsters then have the opportunity to put their knowledge into practice from a driver's perspective on a course measuring 1,300 square meters (14,000 square feet) complete with intersections,

signs, and traffic lights. This traffic education initiative, which was launched by Daimler in 2001, is active on a worldwide basis in raising children's awareness of road hazards. The objective of MobileKids is to integrate road safety and accident prevention into the everyday lives of parents and children.

Genius knowledge pavilions

What fuel will cars be running on in ten years' time? Can exhaust consist of pure water? Young inventors and researchers get to the bottom of these issues with Genius at “Ravensburger Spieleland.” In the Genius knowledge pavilions, they experience at close hand the worlds of energy, motion, and drive technology. Genius – Daimler's Young Knowledge Community – sets out to arouse enthusiasm for science and technology among children and adolescents. ■

Society

Disaster relief for Alabama

TUSCALOOSA – The Mercedes-Benz plant in Tuscaloosa, Alabama (USA) and Daimler AG are making cash donations available to several charity organizations in Alabama. These funds, amounting to one million U.S. dollars in all, are providing relief following the tornadoes that hit the country's southern states and particularly the city of Tuscaloosa, the location of the Daimler subsidiary Mercedes-Benz U.S. International: The Mercedes-Benz M-, GL-, and R-Class vehicles are manufactured at the Tuscaloosa plant. The cash donations will largely be directed to the Tuscaloosa Disaster Relief Fund and other assistance agencies in the region. Further Daimler Group companies and affiliated enterprises – above all the Mercedes-Benz U.S. Sales Organization – will make vehicles available for relief operations.

Customers

Safety training for wheelchair users

BERLIN – In a joint initiative, the Mercedes-Benz Sales Organization in Germany, Hollister Incorporated (stoma and continence care), and küschall (active wheelchairs) are offering training courses in driving safety for wheelchair users. The training program covers all relevant safety aspects, from the correct sitting position behind the wheel of an automobile to full braking. Mercedes-Benz provides factory-equipped vehicles for handicapped drivers. The free operational safety training course is carried out by experienced instructors from the automobile association ADAC and Mercedes-Benz.

Contact/Masthead

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